

## **TILT (Transport Investments Logistics Tool)**

### **Terms of Use**

Last Updated: October 24, 2022

Welcome to our digital platform. By signing into TILT, TILT Mobile, or other related TILT products, (collectively, the "Service") you are agreeing to be bound by this Terms of Use along with all other restrictive covenants might apply. If you do not agree to all these Terms of Use, do not access or use the Service.

#### **TILT (Transport Investments Logistics Tool)**

The Service is a computer and mobile-based platform designed by InTransit LLC (InTransit) for use by employees, agents and independent contractors associated with companies owned by Bridgeway Connects, Inc ("Bridgeway Connects"). InTransit has retained all rights to the intellectual property, trademarks, and invention of the Service. Using the Service does not grant you the right, title, or interest to the technology or information contained therein.

#### **BUSINESS ETHICS**

We must maintain an unyielding commitment to the highest ethical standards in every aspect of our business. To preserve trust, we must devote ourselves to maintaining these standards in our daily work activities, in our relationships with our customers, members, and business partners in our corporate and financial operations, and, ultimately, in providing high-quality transportation services. THE USE OF THE SERVICE AND INFORMATION FOUND IN TILT MAY ONLY BE USED IN THE FURTHERANCE OF THE BUSINESS OF BRIDGEWAY CONNECTS, INC. AND ITS AFFILIATES.

#### **COMMUNICATIONS**

To assist with customer service quality control, training, monitoring, adherence to company policies and improving service levels, Bridgeway Connects and their technology service providers have implemented or may implement certain technologies.

This means that when you interact with Bridgeway Connects for business purposes, communications and internet transmissions may be captured, stored or used. Under normal circumstances, Bridgeway Connects could preserve e-mails, internet transmissions and activity, and telephone conversations until it decides to delete them, at its sole discretion. This information may be used, without the expectation of privacy, by Bridgeway Connects for the above-stated business purposes.

#### **CONFIDENTIALITY**

You are solely responsible for protecting your own account password and other account information, and agree that you will not share your password with any other party.

Bridgeway Connects' individual and separate business and contractual relationships with customers, agents, independent contractors, vendors, etc., are privileged and constitute valuable trade information. Reports, lists, contact information, manuals, rates, bill of lading, forms, logos, and other information contained in the Service or obtain in connection with your association with Bridgeway Connects is also privileged and constitutes valuable trade information. Any agent

or independent contractor releasing or supplying this proprietary information to any party unrelated to Bridgeway Connects or using the information for reasons other than in the furtherance of Bridgeway Connects' business will be subject to, among all other available actions to Bridgeway Connects, immediate termination by the appropriate Bridgeway Connects company and discontinuation of the Service. You expressly agree that Bridgeway Connects and the companies owned by Bridgeway Connects are permitted to seek injunctive relief and monetary damages against the breaching person and all other parties involved.

#### AGENT MANUAL (agents only)

The agent manual has been created to help inform you of our policies and procedures. A copy of the agent manual is available in TILT. By using the Service, you acknowledge that you have read, understood, and agreed to be bound by the rules, regulations, policies, and procedures contained in your respective company's Agent Manual.

#### CANCELLATION

Bridgeway Connects reserves the right to cancel access to the Service. The Bridgeway Connects Company responsible will do so upon your separation as an agent, independent contractor and/or employee, and you will not be permitted to access the Service for any reason.

#### CONTACT US

This Terms of Use may be changed by Bridgeway Connects or InTransit from time to time. Use the Contact Us tab in TILT to contact us directly. Select the appropriate department for the quickest possible reply.